



TERMS AND CONDITIONS FOR RPT COACH COURSES

I understand and accept that:

COURSE ADMINISTRATION AND DELIVERY

- The course I am applying for is delivered and administered entirely by RPT.
- The following terms and conditions are those set out by RPT, and as such they may vary from terms and conditions set out by other course providers.

COURSE APPLICATION AND ATTENDANCE

- I must attend scheduled dates of the course and at the stated venue, to qualify for LTA Coach Accreditation credits
- RPT is not liable for any damage or loss caused under this application process or for the duration of the course.
- I must attend all the training days required for any certification or accreditation course, to qualify for assessment;
- If I apply and pay for a Level 1 or Level 2 course without submitting a photocopy of a valid LTA DBS certificate or a signed Deployment without DBS letter, to RPT prior to the start of the course, I will not be admitted onto the course and no refund will be issued – applicable to L1, L2 and L3 certification courses only.
- If I apply and pay for a course without submitting a photocopy of any of the course pre-requisite requirements I will not be admitted onto the course and no refund will be issued.

COURSE WITHDRAWAL AND CANCELLATION

- If I withdraw from the course less than 21 working days before the start date then my full course fee will be forfeited if the vacancy is not filled by the time the course starts.
- Once I have enrolled onto a course I must attend the training days as agreed with the RPT.
- If I choose to move to another course and where this is agreed with RPT, I understand that there will be no additional fee payable. I understand that if I withdraw at any stage during the course for any reason, I will lose the full course fee.
- I understand that RPT reserves the right to reject my application if I am considered unsuitable for involvement on its tennis training courses. This right may also be exercised retrospectively if information is brought to the attention of RPT, which, if known at the time of the application, would have rendered my application unsuitable. If I provide false information in this application form and/or if the existence of any police record or caution means that I am unsuitable, I understand that RPT reserves the right to withdraw or suspend my qualification. In such cases I will not be entitled to a refund of my course fee.
- RPT reserves the right to cancel the course up to 7 days prior to the start of the courses if enrolment numbers are too low to make the course viable or for any other reason. This is, however, an infrequent situation. In such cases, I will be offered the choice of a full refund or

a place on another RPT course. I understand alternative course venues may not be suitable to me as the one which I originally intended to attend.

- RPT are not liable for any travel, accommodation or any other costs or loss of income due to course amendments.

COURSE ASSESSMENT AND REASSESSMENT

- Although assessment is part of the course, I understand that qualification for assessment is at the discretion of the course tutor. If I have reason to believe that I am not ready for assessment either due to my performance on the course or due to incomplete course work, my assessment may be deferred to a later date on another course and at another venue.
- I understand that my assessment and/or reassessment may be filmed or photographed by the course tutor as part of the assessment evidence. RPT guarantees that any such evidence will be used solely for purpose of assessment/reassessment and for no other purposes.
- In the event of not being successful in my course assessment on final day of the course, I understand that I will be offered the opportunity to be reassessed by the RPT. My reassessment may be held on a different course at a different date and venue, which must be agreed with the RPT in advance of the assessment date.
- I understand that in the event of being unsuccessful in my assessment, I will not be offered a second opportunity for assessment on the same day, but will need to apply for reassessment as stated above.
- I understand that the date and/or venue for my reassessment is subject to there being a space on the course on assessment day for my reassessment.
- If I choose to apply for reassessment, I understand that there will be a non-refundable fee of £50 per reassessment.